



**United Utilities Water Limited**  
Haweswater House  
Lingley Mere Business Park  
Lingley Green Avenue  
Great Sankey  
Warrington WA5 3LP

Telephone: 01925 237000

[unitedutilities.com](http://unitedutilities.com)

**Our ref:** EIR/ID823  
**Date:** 13/05/2026  
**Email:** [EIRRequests@uuplc.co.uk](mailto:EIRRequests@uuplc.co.uk)

Dear [REDACTED],

Thank you for your request for environmental information. We appreciate your interest, and we want to let you know that your request has been carefully considered in accordance with the Environmental Information Regulations (EIR).

**Your request:**

I was hoping that you could help me please.

Here is a submission of a request for information under the EIR to know the volume of sewage dumped into the River Beale from 1st January 2026 - present.

I look forward to your response and appreciate your support

**Our response:**

We provide information about discharges from all our storm overflows on our website. A live sewer map can be seen [here](#). The information presented on this map is indicative of activity happening at each location. All efforts are made to ensure that the data provided is as accurate as possible and that sensors and signals are reporting correctly. Nevertheless, data reported on this map is an indicative picture of a storm overflow discharging and will only be confirmed once all subsequent checks, assurance and verification has been completed. A view of the verified discharges information from all our overflows available [here](#). This page explains how we collect, validate spill data.

In specific response to your request, please see attached excel spreadsheet, titled *Appendix A*, which shows the discharge data for the three overflows that discharged to the River Beale from 01 January 2026 to 30 April 2026.

We do not measure the volume or frequency of these discharges, as this is not a requirement of the permits. We therefore do not hold this data discharges and therefore, in accordance with Regulation 12(4)(a) of the EIR, we are unable to provide this data. Our permits set out regulatory requirements. They permits are available from the Environment Agency public register which is available here: <https://environment.data.gov.uk/public-register/view/search-water-discharge-consents>

We hope that this response answers your request. However, if you're not satisfied with how we've handled it, you can request an internal review. To do this, please write to us at Environmental Information Office, Haweswater House, Lingley Mere, Warrington, WA5 3LP or email us at [EIRRequests@uuplc.co.uk](mailto:EIRRequests@uuplc.co.uk), addressing your request to [REDACTED], and explaining why you're unhappy with our response. We'll be very happy to review your request and ensure we've done everything we can to assist you.

Any request for an internal review should be made within 40 working days of receipt of this

response, and we will reply within 40 working days from receipt of the request for internal review.

Many thanks