



United Utilities Water Limited
Haweswater House
Lingley Mere Business Park
Lingley Green Avenue
Great Sankey
Warrington WA5 3LP

Telephone: 01925 237000

unitedutilities.com

Our ref: EIR/ID805
Date: 13/05/2026
Email: EIRRequests@uuplc.co.uk

Dear [REDACTED]

Thank you for your request for environmental information. We appreciate your interest, and we want to let you know that your request has been carefully considered in accordance with the Environmental Information Regulations (EIR).

Your request:

I wonder could you supply a list of all United Utility operated WwTWs that are set up to receive cess or raw materials into their process stream. These would be sites where raw materials are received by tanker and logged into the works upstream of the inlet works.

Our response:

To address your request for information on which of our wastewater treatment works (WwTWs) are set up to receive cess or raw materials (by tanker), it would be helpful to clarify the types of waste we receive.

The waste imports from third party customers that are brought by tanker into our WwTWs come under the following categories:

1. Tankered domestic waste – septic tank, cesspool and portable toilet waste.
2. Tankered industrial waste – industrial wastes received under a permit issued by the Environment Agency.

1. Tankered domestic waste

Regulation 3.2(a) of the controlled waste regulations allows us to deposit tankered domestic waste (septic tank and cesspool waste) into our WwTWs without the need for a permit, or a separate registered exemption to permitting.

Although we can receive tankered domestic waste at any suitable WwTW with the appropriate reception capabilities and infrastructure, we use a selected number of WwTWs to provide this service. These are as follows:

- Carlisle WwTW
- Workington WwTW
- Kendal WwTW
- Grange Over Sands WwTW
- Barrow WwTW
- Settle WwTW
- Blackburn WwTW
- Burnley WwTW
- Hyndburn WwTW

- Fazakerley WwTW
- Burscough WwTW
- Hillhouse WwTW
- Davyhulme WwTW
- Bolton WwTW
- Bury WwTW
- Rochdale WwTW
- Stockport WwTW
- Whaley Bridge WwTW
- Warrington North WwTW
- Ellesmere Port WwTW
- Crewe WwTW
- Northwich WwTW

Please note that although these sites are selected for this purpose, we may choose to review and amend the sites available to balance operational site needs along with the demand for this service.

2. Tankered Industrial Waste:

Industrial wastes are received under a permit issued by the Environment Agency. More information is available via this link [Environment Agency Public Registers](#). We hold permits for the reception of tankered industrial waste and receive tanker imports at the following sites:

Carlisle WwTW	Permit number WP3493ZL
Barrow WwTW	Permit number AP3393ZL
Fazakerley WwTW	Permit number HP3397CR
Davyhulme WwTW	Permit number XP3233HP
Ellesmere Port WwTW	Permit number UP3492CP

We hope that this response answers your request. However, if you're not satisfied with how we've handled it, you can request an internal review. To do this, please write to us at Environmental Information Office, Haweswater House, Lingley Mere, Warrington, WA5 3LP or email us at EIRRequests@uuplc.co.uk, addressing your request to [REDACTED], and explaining why you're unhappy with our response. We'll be very happy to review your request and ensure we've done everything we can to assist you.

Any request for an internal review should be made within 40 working days of receipt of this response, and we will reply within 40 working days from receipt of the request for internal review.

Many thanks