



United Utilities Water Limited
Haweswater House
Lingley Mere Business Park
Lingley Green Avenue
Great Sankey
Warrington WA5 3LP

Telephone: 01925 237000

unitedutilities.com

Our ref: EIR/ID769
Date: 13/04/2026
Email: EIRRequests@uuplc.co.uk

Dear [REDACTED],

Thank you for your request for environmental information. We appreciate your interest, and we want to let you know that your request has been carefully considered in accordance with the Environmental Information Regulations (EIR).

Your request:

For each of the following phases, please confirm the **exact commencement date** and **exact completion/clearance date** of the works:

- Phase 3 (Mile End Lane to Dialstone Lane, confirmed as September to November 2021)
- Phase 4a (Dialstone Lane to Brook Street, confirmed as February to March 2022)

The month-level dates have been confirmed. I am simply requesting the precise calendar dates within those confirmed months.

Our response:

After consultation with the wider business, we can now confirm that the dates for phases 3 and 4 were as follows:

- Phase 3 (Mile End Lane to Dialstone Lane, dates confirmed as 24 September to 12 November 2021).
- Phase 4a (Dialstone Lane to Brook Street, dates confirmed as 8 February to 14 March 2022).

We hope that this response answers your request. However, if you're not satisfied with how we've handled it, you can request an internal review. To do this, please write to us at Environmental Information Office, Haweswater House, Lingley Mere, Warrington, WA5 3LP or email us at EIRRequests@uuplc.co.uk, addressing your request to [REDACTED], and explaining why you're unhappy with our response. We'll be very happy to review your request and ensure we've done everything we can to assist you.

Any request for an internal review should be made within 40 working days of receipt of this response, and we will reply within 40 working days from receipt of the request for internal review.

Many thanks