



**United Utilities Water Limited**  
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Great Sankey  
Warrington WA5 3LP

Telephone: 01925 237000

[unitedutilities.com](http://unitedutilities.com)

**Our ref:** EIR/ID760  
**Date:** 10/04/2026  
**Email:** [EIRRequests@uuplc.co.uk](mailto:EIRRequests@uuplc.co.uk)

Dear [REDACTED]

Thank you for your request for environmental information. We appreciate your interest, and we want to let you know that your request has been carefully considered in accordance with the Environmental Information Regulations (EIR).

**Your request:**

I understand that the Trade Effluent Consent Register can be viewed on your website. However, the information appears to be available only as individual consent records rather than as a consolidated dataset.

As the register is held electronically, I would be grateful if it could be provided as a data export in spreadsheet format (Excel or CSV), where reasonably practicable, in accordance with Regulation 6 of the Environmental Information Regulations 2004.

This would allow the information to be reviewed and analysed efficiently without manually extracting individual records from the website.

If providing the full register is not possible, I would be happy to receive the available register fields for all active trade effluent consents within your sewerage area.

**Our response:**

In response to your request, please find attached Appendix 1, which sets out information taken from our current public register of active trade effluent consents. The dataset includes the following fields where held:

- Consent reference number
- Trading / operator name
- Site postcode
- Receiving wastewater treatment works
- Numeric consent conditions associated with each consent

The data has been provided in an excel format as per your request.

Please note that the numeric limits provided in the attached dataset represent maximum permitted values specified within the consents. They should not be interpreted as actual effluent concentrations, discharge composition, or evidence of environmental impact. Each trade effluent consent also contains non-numeric conditions and operational restrictions, which form an integral part of the regulatory controls but are not reflected in the exported data.

We are unable to export the following elements directly from our systems in a reportable or machine-readable format:

- Non-numeric consent conditions and restrictions

However, this information is held within the individual consent documents, which are available to view via our public register. These documents should be consulted for the complete set of conditions, restrictions, and background information.

Where information has not been supplied in the attached dataset, this is due to technical limitations rather than an absence of the information itself. All remaining information has been provided in full, and no EIR exceptions are being relied upon in relation to withheld content, as the information remains publicly available through our trade effluent consent register.

We hope that this response answers your request. However, if you're not satisfied with how we've handled it, you can request an internal review. To do this, please write to us at Environmental Information Office, Haweswater House, Lingley Mere, Warrington, WA5 3LP or email us at [EIRRequests@uuplc.co.uk](mailto:EIRRequests@uuplc.co.uk), addressing your request to [REDACTED], and explaining why you're unhappy with our response. We'll be very happy to review your request and ensure we've done everything we can to assist you.

Any request for an internal review should be made within 40 working days of receipt of this response, and we will reply within 40 working days from receipt of the request for internal review.

Many thanks