



United Utilities Water Limited
Haweswater House
Lingley Mere Business Park
Lingley Green Avenue
Great Sankey
Warrington WA5 3LP

Telephone: 01925 237000

unitedutilities.com

Our ref: EIR/ID753
Date: 07/05/2026
Email: EIRRequests@uuplc.co.uk

Dear [REDACTED]

Thank you for your request for environmental information. We appreciate your interest, and we want to let you know that your request has been carefully considered in accordance with the Environmental Information Regulations (EIR).

Your request:

I would like to make a Request for Information under the Environmental Information Regulations, 2004 (EIR).

I would like to request information and documentation held by United Utilities relating to Boothby Street Public Park in Stockport SK2 7HD between the dates 2010 and 2026, relating to: Surveys, Sewage Flooding, Ground Water Flooding, Surface Water Flooding, Results of any Surveys conducted, Infrastructure Performance, Analysis and Performance Reports and any correspondence and telephone logs relating to my property 51 Bonis Crescent, Great Moor SK2 7HH.

Our response:

We have now sought to identify and collate all the information and documentation that is currently held by United Utilities in relation to Boothby Street Public Park and/or 51 Bonis Crescent.

Due to the number and size of these documents, we are sharing the requested information via a "OneDrive link". The link and details of how to access the data, will be sent in a follow up email.

We have also attached a document entitled "Appendix 1 – document index", to this email. This provides a categorisation and index of the documents being provided. The categories of information and the number of documents within each category is also summarised.

- Flooding reports / data (3 documents)
- Property location surveys (4 documents)
- Geological surveys / data (8 documents)
 - Note – two of these documents provide lists of geological maps or data that we obtained from Envirocheck Limited, we have not provided copies of the maps themselves, as this information as it is subject to copyright. If required, this data could be sought directly from Envirocheck Limited. This approach is in line with Regulation 12(5)(c).
- Tree surveys (2 documents)
- Infrastructure surveys / reports (5 documents).

- Note - we do not hold any specific performance reports on the operation of the storage tank that was installed to address the sewer flooding within the local area. We can, however, confirm that the tank has four routine quarterly visits each year, together with a more intense annual “super service” and that the tank and associated drainage network are operating as planned and expected. We have also, provided a record of all the telemetry signals and alarms that have been sent from the storage tank.
- Correspondence (3 documents).
 - Note - the three documents are PDF versions of numerous pieces of correspondence.
 - It should also be noted that although there were numerous telephone conversations held, prior to, during and following completion of the sewer flooding scheme, we do not currently hold a log of these conversations and we are therefore, unable to provide this information in line with Regulation 12(4)(a) of the EIR.
 - Please be aware that in the ‘network notes’ document, under case reference 05409986, it is stated that the tank is not in use. This information is correct and should not be used to draw conclusions, as the tank is in use.
 - Additionally, please note that some redactions have been made in line with Regulation 12(5)(e) of the EIR to remove any commercially sensitive information.

Please note that certain information concerning employee details has been redacted, from the documents that we are providing. This is to ensure that we comply with Regulation 13 of the Environmental Information Regulations 2004 (EIR), which prohibits the disclosure of personal data if it violates data protection principles (UK GDPR) or the Data Protection Act 2018.

We hope that this response answers your request. However, if you’re not satisfied with how we’ve handled it, you can request an internal review. To do this, please write to us at Environmental Information Office, Haweswater House, Lingley Mere, Warrington, WA5 3LP or email us at EIRRequests@uuplc.co.uk, addressing your request to [REDACTED], and explaining why you’re unhappy with our response. We’ll be very happy to review your request and ensure we’ve done everything we can to assist you.

Any request for an internal review should be made within 40 working days of receipt of this response, and we will reply within 40 working days from receipt of the request for internal review.

Many thanks