



Water for the North West

United Utilities Water Limited

Haweswater House
Lingley Mere Business Park
Lingley Green Avenue
Great Sankey
Warrington WA5 3LP

Telephone: 01925 237000

unitedutilities.com

Our ref: EIR/ID745

Date: 29/04/2026

Email: EIRRequests@uuplc.co.uk

Dear [REDACTED]

Thank you for your request for environmental information. We appreciate your interest, and we want to let you know that your request has been carefully considered in accordance with the Environmental Information Regulations (EIR).

Your request:

I would be very grateful if you could provide for the period 1/1/2023 to the present all flow to full treatment, final effluent and inlet flow data for all sewage treatment works and all pass forward flow for all sewage pumping stations where this is recorded. Where possible 15-min resolution is preferred but whatever resolution is now your standard is fine. Please label the flow so it is clear where the meter recording the flow is located and if it has MCERTS certification.

Thames Water and Severn Trent Water have already provided analogous data for their STWs and SPSs for the same period. Anglian have also been approached*

Our response:

As requested, we have provided flow information for the period 1 January 2023 to the date of your request.

We have provided information for our wastewater treatment works, which have a MCERTS requirement for Total Daily Volume measurement or Pass Forward Flow (PFF), or where we know that there is flow measurement on the site, or where we are already providing flow data to the Environment Agency. We have provided information from the following meter types:

- MCERTS FFT meter at inlet
- MCERTS FFT meter at outlet
- MCERTS TDV meter at inlet
- MCERTS TDV meter at outlet
- MCERTS FFT/TDV meter at inlet
- MCERTS FFT/TDV meter at outlet
- Non MCERTS meter

We have provided information for our pumping stations, where there is an MCERT requirement, where we know there is flow measurement, or where we are already providing flow data to the Environment Agency. We have provided information for the following meter types:

- MCERTS meter at Network PS
- MCERTS FFT meter at last in line PS
- Non MCERTS meter

Please note that the flow data has received a basic manual level of validation based on known issues such as meter issues, certification issues and telemetry issues completed to the best of our

understanding. Periods of missing data can be attributed to interruptions in the power supplied to us, telemetry faults, or other data issues.

As this is a large volume of information, we have provided an Excel spreadsheet titled *Appendix A - Data index*, which lists the treatment works or pumping stations and the meters that have been used in each of the three years.

The data for each works or pumping station has been provided as an individual spreadsheet, due to the size of each file. Due to the overall volume of data, we have provided this information to you separately via a *OneDrive link*. If for any reason you have any difficulties accessing this data, please do let us know.

We hope that this response answers your request. However, if you're not satisfied with how we've handled it, you can request an internal review. To do this, please write to us at Environmental Information Office, Haweswater House, Lingley Mere, Warrington, WA5 3LP or email us at EIRRequests@uuplc.co.uk, addressing your request to [REDACTED], and explaining why you're unhappy with our response. We'll be very happy to review your request and ensure we've done everything we can to assist you.

Any request for an internal review should be made within 40 working days of receipt of this response, and we will reply within 40 working days from receipt of the request for internal review.

Many thanks