



United Utilities Water Limited
Haweswater House
Lingley Mere Business Park
Lingley Green Avenue
Great Sankey
Warrington WA5 3LP

Telephone: 01925 237000

unitedutilities.com

Our ref: EIR/ID599
Date: 27/11/2025
Email: EIRRequests@uuplc.co.uk

Dear [REDACTED],

Thank you for your request for environmental information. We appreciate your interest, and we want to let you know that your request has been carefully considered in accordance with the Environmental Information Regulations (EIR).

Your request(s):

You publish weekly information about reservoir levels I can't find a historical sequence Do you have the weekly data going back over several years I am asking for personal research only.

Our response:

We are pleased to provide reservoir level data covering the period from January 2020 through November 2025 (the present date). This dataset, included in Appendix A – Reservoir Data Request, follows the same format as the information published on our corporate website and verified by our Water Resources team. We hold reliable, and accessible data so should you like any other data other than the five years supplied, please let us know.

We hope that this response answers your request. However, if you're not satisfied with how we've handled it, you can request an internal review. To do this, please write to us at Environmental Information Office, Haweswater House, Lingley Mere, Warrington, WA5 3LP or email us at EIRRequests@uuplc.co.uk, addressing your request to [REDACTED], and explaining why you're unhappy with our response. We'll be very happy to review your request and ensure we've done everything we can to assist you.

Any request for an internal review should be made within 40 working days of receipt of this response, and we will reply within 40 working days from receipt of the request for internal review.

Many thanks