



**United Utilities Water Limited**  
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[unitedutilities.com](http://unitedutilities.com)

**Our ref:** EIR/ID358  
**Date:** 29/04/2025  
**Email:** [EIRRequests@uuplc.co.uk](mailto:EIRRequests@uuplc.co.uk)

Dear [REDACTED]

EIR Reference: EIR/ID/358

Thank you for your request for information under the Environmental Information Regulations (EIR), in which you asked for data relating to the volume of trade effluent discharged by sites on the Crewe Hall Enterprise Park.

We consider this to be environmental information under Regulation 2(1)(b), as it relates to discharges into the environment. However, after careful consideration, we have decided to disclose the total aggregate volume of trade effluent discharged over the period requested. We consider this level of information supports the public interest in transparency and environmental accountability. Disclosure of this aggregated figure enable public understanding of environmental impacts without revealing operationally sensitive details. The disclosure of this annual aggregate volume also aligns with the level of information we report as part of our regulatory returns, ensuring consistency with what is already shared in a regulatory context.

However, we have chosen not to disclose more detailed volumetric data, as doing so could allow third parties to draw inferences about the trader's business operations, production cycles or capacity. We consider that this more granular level of information may fall within scope of Regulation 12(5)(e) (commercially confidential), as it could prejudice the legitimate economic interests of the traders.

In balancing the public interest, we have determined that disclosing the total volume serves the objectives of the EIR, while protecting more commercially sensitive patterns of activity that detailed breakdowns might reveal.

We hope that this response answers your request. However, if you're not satisfied with how we've handled it, you can request an internal review. To do this, please write to us at Environmental Information Office, Haweswater House, Lingley Mere, Warrington, WA5 3LP or email us at [EIRRequests@uuplc.co.uk](mailto:EIRRequests@uuplc.co.uk), addressing your request to [REDACTED] and explaining why you're unhappy with our response. We'll be very happy to review your request and ensure we've done everything we can to assist you.

Any request for an internal review should be made within 40 working days of receipt of this response, and we will reply within 40 working days from receipt of the request for internal review.

Kind regards