



United Utilities Water Limited
Haweswater House
Lingley Mere Business Park
Lingley Green Avenue
Great Sankey
Warrington WA5 3LP

Telephone: 01925 237000

unitedutilities.com

Our ref: EIR/ID348
Date: 15/04/2025
Email: EIRRequests@uuplc.co.uk

Dear [REDACTED],

EIR Reference: EIR/ID/348

Thank you for your request environmental information. We appreciate your interest, and we want to let you know that your request has been carefully considered in accordance with the Environmental Information Regulations (EIR).

In respect of Chadwick Dam

1. *I understand that there is a surface water drainage outfall into Chadwick Dam at approximate location (What 3 words) tunes.them.part, can you confirm that this is an asset owned and operated by UU? - There is a public surface water outfall located at an approximate grid ref: Lat, 53.4931 Lon, -2.0658 (what 3 words – beyond.sorters.studio) owned and operated by United Utilities.*
2. *Is this subject to an environmental permit and if so can you provide a copy please? – There is no permit associated with this outfall as it functions as a surface water outfall designed to discharge surface water drainage from the housing estate located upstream.*
3. *What age is this structure? –The assets in this area were first laid in the 1950s.*
4. *Where does it carry surface water from? – It is designed to take surface water from the housing estate to east of dam.*
5. *Can you please provide details of any actions undertaken by UU to reduce contaminants in this water entering Chadwick Dam lake, including dates and what this consisted of. - This is an outfall from a surface water sewer which is designed to carry uncontaminated rainwater run-off, although there is an inherent risk that any spillage on the surface could enter the surface water sewer. Since 2015, following investigations in line with our pollution process, contamination has been identified once. During our investigation, it was established that engine oil had been unlawfully discharged into the surface water system. We attach a timeline of dates where we have been notified of concerns at Chadwick Dam since 2015. This table includes information relating to who reported the issue, the date, if a report was submitted to the Environment Agency, cause and effect and some detail to accompany the instance. With regards to contamination incidents, please see row 9 of the attached spreadsheet.*
6. *Can you please list all the dates within the last ten years where UU have been notified of pollution entering Chadwick Dam from this structure please, together with any action by way of response. – Please see our response to the previous question. With regards to pollution incidents, please see rows 6-8 in the attached spreadsheet.*

In respect of manholes 7601 and 7612, believed to be in the vicinity of Lakes View Stalybridge

1. *Can you please disclose all incidents reported to UU of these manholes surcharging sewage effluent within the last ten years together with any actions by way of response. - In addition to the incidents mentioned above, there have been 4 incidents (3 for foul flooding to public open space and one which was highway flooding only). See attached timeline for further information, specifically rows 3, 4, 5 & 10.*
2. *Can you please disclose all maintenance records for each manhole for the last ten years. – Manholes are for a point of entry into the sewer so we do not undertake proactive maintenance on these. Therefore, we are unable to provide the information requested, as this is not held.*
3. *Can you please disclose any investigations of these manholes by UU, or anyone else appointed by UU. – See attached timeline and comment in reply to point 1, above.*
4. *Can you please disclose the maintenance plan for these manholes? - As per our response to Q2 of this section, we do not undertake proactive maintenance on manholes and therefore this information is not held.*
5. *Can you please disclose any works to these manholes not covered by the above requests including reactive responses to reports received about them. - No works have been undertaken specifically in relation to these manholes. We do not maintain records for every instance in which a manhole cover is lifted for the purpose of surveying or inspecting a sewer on a reactive basis. However, the attached timeline may provide an indication of when access to manholes could have occurred during the course of investigations into other issues.*
6. *Can you please disclose any planned work to these manholes, whether formally included in the AMP cycle or outside it. - As manholes are for point of entry into the sewer network, rather than an inspection point, we currently have no planned works in the current AMP cycle.*

We hope that this response answers your request. However, if you're not satisfied with how we've handled it, you can request an internal review. To do this, please write to us at Environmental Information Office, Haweswater House, Lingley Mere, Warrington, WA5 3LP or email us at EIRRequests@uuplc.co.uk, addressing your request to [REDACTED], and explaining why you're unhappy with our response. We'll be very happy to review your request and ensure we've done everything we can to assist you.

Any request for an internal review should be made within 40 working days of receipt of this response, and we will reply within 40 working days from receipt of the request for internal review.

Kind regards