



**United Utilities Water Limited**  
Haweswater House  
Lingley Mere Business Park  
Lingley Green Avenue  
Great Sankey  
Warrington WA5 3LP

Telephone: 01925 237000

[unitedutilities.com](http://unitedutilities.com)

**Our ref:** EIR/ID292

**Date:** 06/02/2025

**Email:** [EIRRequests@uuplc.co.uk](mailto:EIRRequests@uuplc.co.uk)

Dear [REDACTED]

Many thanks for your email below. Your request for information has been considered in accordance with the Environmental Information Regulations 2004 (EIR) and our comments are as follows:

**We are hoping to access the 2024 dataset for total discharge numbers and total discharge volume from the Barrow-in-Furness Wastewater Treatment Works Storm Tank Overflow (UUG0124), to inform the site' suitability for seagrass growth, and wondered if this is something that you are able to provide us with? If not, please would you be able to advise us on the best person to contact/best method by which to request this information?**

Please see attached a copy of the 2024 spill data for Barrow-in-Furness Wastewater Treatment Works (WwTW) Storm Tank Overflow. The 2023 data is available on our website, through this link: [Storm overflow performance | United Utilities](#)

There is no requirement to measure volume of discharge under the environmental permits. Therefore, in line with Regulation 12(4)(a) of the EIR, we are unable to provide you with the total discharge volume data as this is not held.

Should you consider that we have not adequately complied with our obligations under EIR, you have the right to ask us to carry out an internal review of our response. This can be done by writing to [REDACTED], Environmental Information Office, United Utilities, Haweswater House, Lingley Mere Business Park, Lingley Green Avenue, Great Sankey, Warrington WA5 3LP. Alternatively, you may find it easier to e-mail us directly on [EIRRequests@uuplc.co.uk](mailto:EIRRequests@uuplc.co.uk), quoting the above reference, and your review request will be forwarded on to [REDACTED]

Any request for an internal review should explain why you wish a review to be carried out, and should be made within 40 working days of receipt of this letter, and we will reply within 40 working days of receipt. If you are not satisfied with the result of the review, you then have the right to make a formal complaint to the Information Commissioner.

Many thanks  
EIR Team