

This document sets out the United Utilities local practice guidance for timing the generation of plot reference numbers in line with the Water Codes for Adoption.

Plot Reference Numbers

Plot reference numbers will be supplied on a spreadsheet which consists of a complete list of plots (for your site) and the equivalent United Utilities' reference numbers.

Mains Design Scheme

For schemes that have service connections on a new main; following receipt of a signed Water Adoption Agreement (WAA) we will provide within 5 calendar days a cost quotation for the proposed connections along with a complete list of plot reference numbers.

Example of the 'plot tracker' which is issued when plot references are assigned to plots on a self-lay site.

Connections off Existing

For schemes where the connections are to be made exclusively from existing water mains; Following receipt of a completed Water Connections Application form, we will provide within 10 working days a fixed price quotation for the proposed connections (off existing mains) along with an acceptance note and a complete list of plot reference numbers.

Notification and Call-off of Service Connections

Our procedures for calling off service connections will be published on the company website along with other information relating to water adoption activity in accordance with section 4.2 and appendix G2 of the WSG.